

Booking Policies

Refundable damage deposit £150:

The advertiser will collect, hold and return this money for Donsancho27 bookings to cover damage to the property.

Deposit

Travellers pay a booking deposit to book:

Due at time of booking: 30%

Balance due 28 days (4 weeks) before check-in

Guest cancellation policy

If a guest cancels before paying the balance, or does not pay the balance on time, you will forfeit the booking deposit as payment, and we cancel the booking automatically.

We operate a “Flexible” cancellation policy:

Flexible policy details

If the guest pays the full balance on time, they can receive:

- a 50% refund of the total cost if they cancel at least four weeks before check-in.
- a 25% refund of the total cost if they cancel at least two weeks before check-in.

Quote Lifespan

After we request deposit payment travellers have 3 days until the quote expires.

Guest Arrival and Departure

Check-In is after 14:00 Departure is before 11:00

Guests wishing to arrive after 20:00 or depart before 08:00 will incur a local out of hours charge of €15.